

Bar Volunteer - Brief Sheet

General Brief

- There are three bars at Midsumma Carnival; Main Bar, VIP Bar, and Picnic Bar.
- VIP Bar and Picnic Bar opens at 11:00am, while Main Bar opens at 12:00pm. All bars close at 10:00pm.
- Bar volunteers will help with serving patrons, opening drinks and topping up stock.
- All patrons attending Midsumma Carnival who wish to buy alcohol are required to show valid ID. The patron will then receive a red wristband and is then free to enter both bars.
- Patrons cannot bring in or leave with beverages.
- Security guards will be located around the festival area and at the entry/exits of bars.
- BYO is allowed this year.
- Glass bottles are strictly prohibited.

This Role Suits

- Someone who has a Valid Victorian RSA Certificate.
- Enjoys fast paced environments and customer service.
- This role requires some lifting and walking/standing for longer periods.

On Arrival

- Go to the Volunteer Tent to sign on and collect your accreditation.
- Meet up with Volunteer Coordinator at Volunteer tent, then report to the Bar Team Leader who will brief you on your role.

Sensitivity

- Many people who attend, volunteer or perform at Carnival represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through your Manager, EOC or Security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

End of Shift

- Please come back to the Volunteer Tent and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

Who to talk to if you have an issue:

