

## Volunteer HQ Brief Sheet

### General Brief

- On arrival all volunteers will be signing in and out at the Volunteers HQ at LCI.
- The role includes signing volunteers in and out of Deputy, supplying them with a volunteer t-shirt, lanyard, water bottle, bag, radio, and radio accessory (if required) and a food token (if shift is over 5 hours) .
- Keep the Volunteer HQ clean and tidy, including the upstairs kitchen at LCI.
- Ensuring cheery customer service and demonstration of Midsumma's core values.

### This Role Suits

- Someone who like one-on-one interactions rather than big crowds.
- Seating available.
- Organisational skills are valuable.

### On Arrival

- Go to Volunteer HQ at LCI to sign on and collect your accreditation.
- Meet up with Volunteer Coordinator at Volunteer HQ, who will brief you on your role.

### Sensitivity

- Many people who attend, volunteer or perform at Victoria's Pride represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

### At the End of your Shift

- Please come back to Volunteer HQ and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

Who to talk to if  
you have any issue:

