Wristbanding Warriors - Brief Sheet

General Brief

- Everybody requires a proof-of-age wristband to be able to enter either of the bars available at Midsumma Carnival.
- To receive a wristband, patrons need to be **at least 18 years of age** and show a valid form of ID.
- A patron born **21/01/2006** or before is 18 years old.
- Patrons can get a wristband at the Wristbanding Tent or at the Main Information Booth, located in Sports Precinct.
- Valid form of ID includes:
 - Australian Drivers License (including NSW and SA digital driver's license)
 - Victorian Learner Permit
 - Foreign driver license in the English Language or if not in the English language, must be accompanied by an official English translation or an International Driving Permit.
 - Victorian Proof of Age card or an equivalent from another state or territory of Australia.
 - Keypass card (including digital keypass)
 - o Australian or foreign passport
 - Victorians Marine License
- If a patron cannot provide acceptable proof of age, politely refuse to give them a wristband.
- Wristbands are not transferable.
- BYO is allowed this year. However, glass bottles are strictly prohibited.
- Patrons are not allowed to bring in or take drinks outside the designated bar area.
- Security will be present around bars and festival area.
- Security will require help from wristbanding warriors in checking patrons wristbands at the entry at both bars during peak hours.

This Role Suits

- Enjoys handling queues, more one-on-one interactions and customer service.
- Will be fast-paced and need attention to detail and to keep people moving.
- Seating is available at the Wristbanding Tent, but standing is required while dealing with the queues at the bar entry.

On Arrival

- Go to the Volunteer Tent to sign on, and collect your accreditation.
- Meet up with Volunteer Coordinator at Volunteer tent, who will brief you on your role.

Sensitivity

• Many people who attend, volunteer or perform at Carnival represent diverse communities which may be at risk or prone to discrimination. Keep watch for

ranti-social crowd members and call for assistance through the EOC or security if required.

• Use gender-neutral pronouns until the person identifies their pronouns.

At the End of your Shift

- Please come back to the Volunteer Tent and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

