

Accessible Viewing Area - Brief Sheet

General Brief

- Main task includes helping Midsumma's Access Coordinator in welcoming guests to the Pride March precinct, and aid patrons who require access assistance in enjoying the festival.
- Attend the Accessible Viewing Area at the tram stop on Fitzroy Street near Park Street.
- Meet patrons who have pre-registered for the space at the accessible drop-off point (intersection of Canterbury Road and Fitzroy Street).
- Assist patrons in entering and exiting the viewing area and doing regular welfare checks.
- The public have been advised they can contact the Access Phone to request support. These calls will be managed by the Festival Access Coordinator. Once a call has been received, the Festival Access Coordinator may ask you to assist in offering support to the attendee who called.

This Role Suits

- Has a good understanding of various accessibility requirements.
- Enjoys being around and talking to lots of people.
- Some walking is required.

On Arrival

- Go to Volunteer Headquarters at **St Kilda Sports Club** next to **Ian Johnson Oval** to sign in, and collect your accreditation.
- Meet up with Volunteer Coordinator or Access Coordinator, who will brief you on your role.

Sensitivity

- Many people who attend, volunteer or perform at Pride March represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

At the End of your Shift

- Please head to the Volunteer Tent at **Catani Gardens** and sign out.
- You are then free to enjoy the Post Pride Celebrations Event. Please change out of your volunteer t-shirt and accreditation at this time.

**Who to talk to if
you have an issue:**

