

## **Sports & Family Precinct Attendants**

### **General Brief**

#### **Sports Precinct runs between 11am – approx. 4pm or 5pm.**

- Main tasks involve monitoring the precinct over the day, assisting the patrons, the Sports Stalls and the small Sports Precinct Stage with any requirements.
- You will have a radio which will put you in contact with the Volunteers Coordinator and the Event Operations Centre (EOC). If you need assistance for anything, call for “Event Control” or “EOC” who can dispatch staff, security, cleaners or first aid.
- Sports Precinct closes and bump-out commences at approx 5pm. No vehicle access allowed—all stall holders must take their items over to vehicle Bay A (near traffic control point).

#### **Family Precinct runs between 1:30pm – 4.30pm.**

- Main tasks involve monitoring the precinct over the day, assist the Midsumma Programming team and Family Precinct Stage.
- Assist patrons with questions and wayfinding.
- Assist the Family Precinct activations with pack down as required.
- Family Precinct closes and bump-out commences around 4.30pm. No vehicle access allowed—all stall holders must take their items over to vehicle Bay A (near traffic control point).

### **This Role Suits**

- Volunteers placed in the Family Precinct will require Working With Children Checks.
- These positions require some walking on uneven grass.
- Customer service is a valuable skill for this role.
- Some basic stage management is recommended.

### **On Arrival**

- Go to the Volunteer Tent to sign on, and collect your accreditation and meal ticket.
- Meet up with Volunteer Coordinator at Volunteer tent, who will brief you on your role.

### **Sensitivity**

- Many people who attend, volunteer or perform at Carnival represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through your Manager, EOC or Security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

### **At the End of your Shift**

- Please come back to the Volunteer Tent and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

Midsumma Carnival 2023  
Volunteer Role Description

Who to talk to if  
you have any issue:

