

Bar Volunteer Brief Sheet

General Brief

- The bar at Catani Gardens runs from 11:00am to 4:00pm.
- Bar volunteers will help with serving patrons, opening drinks and topping up stock.
- All patrons who wish to buy alcohol are required to show a valid ID. The patron will then receive a red wristband and is free to enter both bars.
- Patrons can not bring in or leave with beverages.
- Security guards will be located around the festival area and at the entry/exits of bars.
- BYO is NOT allowed.
- Patrons who are born before 05/02/2005 are 18 years of age or older.

This Role Suits

- Someone who has a Valid RSA.
- Enjoys fast paced environments and customer service.
- This role requires some lifting and walking/standing for longer periods.

On Arrival

- Go to the Volunteer Tent at **Catani Gardens** to sign in, and collect your accreditation and meal ticket.
- Meet up with Volunteer Team Leaders who will lead you to the bar where you will be briefed.

Sensitivity

- Many people who attend, volunteer or perform at Pride March represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

At the End of your Shift

- Please head to the Volunteer Tent at **Catani Gardens** and sign out.
- You are then free to enjoy the Post Pride Celebrations Event. Please change out of your volunteer t-shirt and accreditation at this time.

Who to talk to if
you have an issue:

