

Welcome, Survey & Donations Team (Incl. Smith St Footpath Access) - Brief Sheet

General Brief - Welcome & Donation Team

- Main tasks involve welcoming patrons to the festival precinct, giving directions, answering questions, and collecting donations.
- You and your teammates will travel in groups and together ask patrons to complete a survey and/or donate.
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- As many patrons will ask questions, it is important to be across where event facilities are located, such as first aid, information tent, accessibility toilets, stages and more.
- Key welcome points (also available on your lanyard)
 - Victoria's Pride runs from 11am-9.00pm and is a free outdoor party.
 - There are 2 stages; Gertie Stage (in Atherton Gardens) and Smith St Stage plus an activation space on Peel St.
 - Midsumma is not running a bar – please visit local traders. Glass bottles are not prohibited. Volunteers will have plastic cups available to hand out to patrons with glass bottles.

General Brief - Smith St Stage Footpath Access & Welcome Team

- Main task will be to encourage people to not stand on the footpath on the east side of the stage, but to move through and allow people to pass.
- Volunteers will be located near the Smith St stage.
- As many patrons will ask questions, it is important to be across where event facilities are located, such as first aid, information tent, accessibility toilets, stages and more.

This Role Suits

- Someone who enjoys customer service and likes approaching and talking to lots of different people.
- Will require walking.
- May require some moving through crowds and loud public spaces.

On Arrival

- Go to Volunteer Headquarters at LCI to sign on and collect your accreditation and donation buckets.
- Meet up with Volunteer Coordinator at Volunteer HQ, who will brief you on your role.

Sensitivity

- Many people who attend, volunteer or perform at Victoria's Pride represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

Midsumma Victoria's Pride 2024
Volunteer Role Description

At the End of your Shift

- Please come back to Volunteer HQ and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

Who to talk to if
you have any issue:

