

## Welcome, Survey & Donations Superstars Team Brief Sheet

### General Brief

- Main tasks involve welcoming patrons to the Post Pride March Party at Catani Gardens and asking for their time to fill out a brief survey or to donate.
- You and your teammates will travel in groups and together ask patrons to complete a survey and/or donate.
- The survey helps us improve our program and organisation each year by finding out what backgrounds our audience are from and what interests them. The more responses we get the better our future festival can be.
- Circulate around Catani Gardens and approach patrons who are open to answering the survey.

### This Role Suits

- Someone who enjoys customer service and likes approaching and talking to lots of different people.
- Requires some walking on uneven grass.
- May require some walking through crowds.
- Handling iPads.

### On Arrival

- Go to the Volunteer Tent at **Catani Gardens** to sign in, and collect your accreditation.
- Meet up with Volunteer Coordinator or Volunteer Team Leaders at Volunteer HQ, who will brief you on your role.

### Sensitivity

- Many people who attend, volunteer or perform at Pride March represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

### At the End of your Shift

- Please head to the Volunteer Tent at **Catani Gardens** and sign out.
- You are then free to enjoy the Post Pride Celebrations Event. Please change out of your volunteer t-shirt and accreditation at this time.

