

## Masters of the Merchandise Tent General Brief – Ian Johnson Oval

### General Brief

- For the second year we are having the Midsumma Merchandise Tent.
- Midsumma survives on donations, but in recent times we know how hard it has been for everyone to donate so instead we're opening our merchandise store.
- On event day, Midsumma will be offering a collection of PRIDE accessories, branded merch, and sale of artworks.
- The online shop (Midsumma Closet) is also open.
- Midsumma is a non-profit organisation. 100% of profit and funds raised go directly back to artist and community development, access initiatives year-round, and our three-week Festival.

### This Role Suits

- Someone who enjoys one-on-one interactions and customer service.
- Organisational skills are valuable as well as FOH and retail experience.
- Seating available.
- Use of iPads is required.

### On Arrival

- Go to Volunteer Headquarters at **St Kilda Sports Club** next to **Ian Johnson Oval** to sign in, and collect your accreditation.
- Meet up with the Volunteer Coordinator at Volunteer Tent, and then report to the Merchandise Coordinator who will brief you on your role.

### Sensitivity

- Many people who attend, volunteer or perform at Pride March represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

### At the End of your Shift

- Please head to the Volunteer Tent at **Catani Gardens** and sign out.
- You are then free to enjoy the Post Pride Celebrations Event. Please change out of your volunteer t-shirt and accreditation at this time.

