

Information & Merchandise Tent Brief Sheet

General Brief – Main Information Tent (located in Sports Precinct)

- Main task is to provide information for guests, including program and directions to attractions such as the bars, stages, stalls, hydration stations and more.
- Everybody requires a proof-of-age wristband to be able to enter either of the 2 bars available at Midsumma Carnival.
- To receive a wristband, patrons need to be **at least 18 years of age** and show a valid form of ID.
- A patron born **22/01/2005** or before is 18 years old.
- Patrons can get a wristband at the Wristband Tent or at the Main Information Booth (not Picnic Information Booth).
- **Valid form of ID includes:**
 - Australian Driver's License (including NSW and SA digital driver's license)
 - Victorian Learner Permit
 - Foreign driver license in the English Language or if not in the English language, must be accompanied by an official English translation or an International Driving Permit.
 - Victorian Proof of Age card or an equivalent from another state or territory of Australia.
 - Keypass card (including digital keypass)
 - Australian or foreign passport
 - Victorians Marine License
- If a patron cannot provide acceptable proof of age, politely refuse to give them a wristband.
- BYO is allowed this year. However, glass is strictly prohibited.
- Patrons are not allowed to bring in or take drinks outside the designated bar area.
- Security will be present around bars and festival area.
- New for this year is Midsumma Merchandise. Midsumma survives on donations, but in recent time we know how hard it has been for everyone to donate so we're opening our merchandise store.
- The Information Tent deals with Lost and Found Property. Please refer to Lost Property Register on the day.
- The Information Tent may receive Lost and Found Persons. Please refer to Lost Person register on the day.
- Anything you don't know can be referred to Team Leader Alan Drummond.

General Brief – Picnic Information Booth (located in Picnic Precinct, next to Stalls Area)

- Main task is to provide information for guests, including program and directions to attractions such as the bars, stages, stalls, hydration stations and more.
- This is where patrons come to register for the dog show. Registrations are open between 11am -2.30pm.
- The dog show starts at 3pm on the Picnic Precinct Stage.
- This is also where anyone can come to sign up for the Lip Sync Limelight.

Midsumma Carnival 2023
Volunteer Role Description

This Role Suits

- Someone who enjoys one-on-one interactions and customer service.
- Organisational skills are valuable as well as FOH and retail experience.
- Seating available.

On Arrival

- Go to the Volunteer Tent to sign in, and collect your accreditation and meal ticket.
- Meet up with Volunteer Coordinator at Volunteer tent, who will brief you on your role.

Sensitivity

- Many people who attend, volunteer or perform at Carnival represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through your Manager, EOC or Security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

At the End of your Shift

- Please come back to the Volunteer Tent and sign out.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

**Who to talk to if
you have an issue:**

