

Survey Superstars Brief Sheet

General Brief

- Main tasks involve welcoming patrons to the street party and asking for their time to fill out a brief survey.
- The survey helps us improve our program and organisation each year by finding out what backgrounds our audience are from and what interests them. The more responses we get the better our future festival can be.
- Circulate around the park and approach patrons who are open to answering the survey.

This Role Suits

- Someone who enjoys customer service and likes approaching and talking to lots of different people.
- May require moving through crowds.
- Handling of iPads.

On Arrival

- Go to Volunteer HQ at LCI to sign on and collect your accreditation as well as the Survey iPads.
- Meet up with Volunteer Coordinator or Team Leader at Volunteer HQ, who will brief you on your role.

Sensitivity

- Many people who attend, volunteer or perform at Victoria's Pride represent diverse communities which may be at risk or prone to discrimination. Keep watch for anti-social crowd members and call for assistance through the EOC or security if required.
- Use gender-neutral pronouns until the person identifies their pronouns.

At the End of your Shift

- Please come back to Volunteer HQ and sign out and return the iPads.
- You are then free to enjoy the festival. Please change out of your volunteer t-shirt and accreditation at this time.

Who to talk to if
you have an issue:

